How to Submit a Request for Reconsideration of Penalty

My Plan Administration Account (My PAA)

Last Updated: May 06, 2024

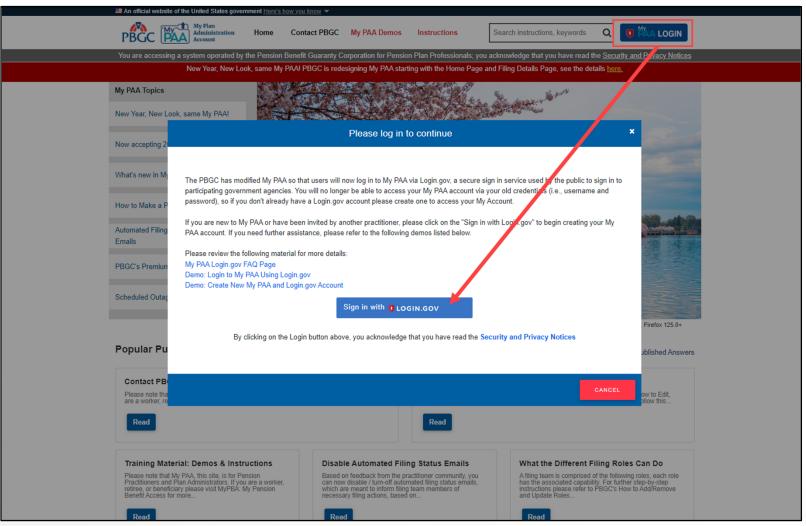


Step-by-Step Instructions

PBGC

Login

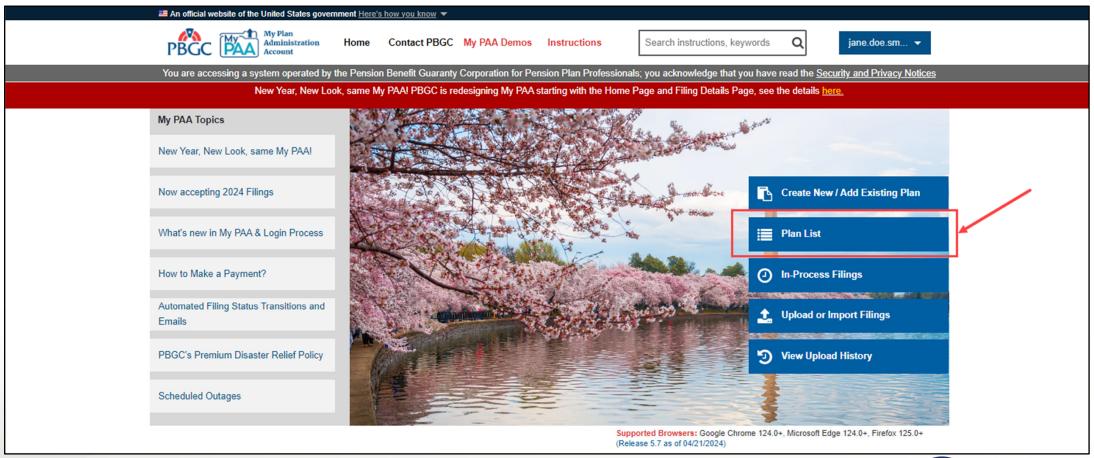
- From the Home Page, click on the "My PAA Login" button to log in.
- You will need to log in to your Login.gov account to access your My PAA account.
 - For more details and step-by-step instructions on how to access your My PAA account via Login.gov please view PBGC's <u>How to Log</u> <u>in to My PAA Using Login.gov?</u> Published Answer.





Plan List Page

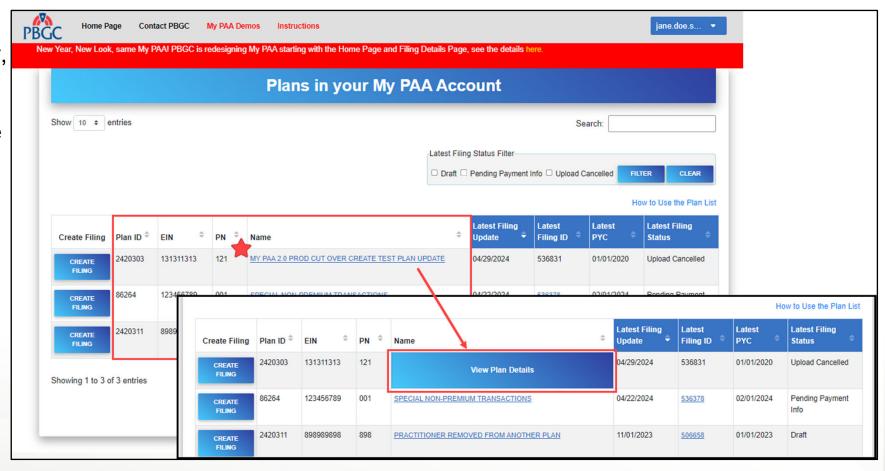
Once you have logged in to your My PAA account, click on the "Plan List" icon or link from the Home Page.





Plan Details Page

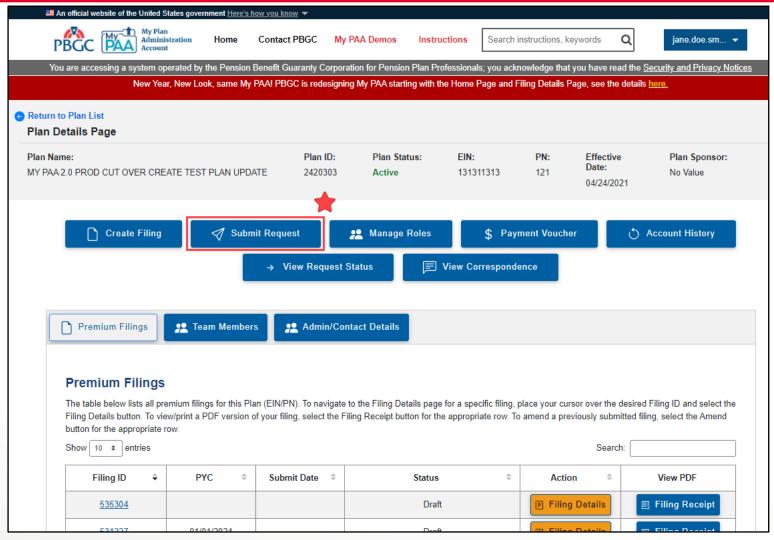
 From the Plan List page, click hover over the plan name you wish to submit a RFR request for, then you will be able to click on "View Plan Details" link that appear. You will automatically be redirected to the Plan Details page.





Plan Details Page

 Below the Plan Details are the premium-related action buttons. Click on the "Submit Request" button to access all notifications that were sent to the plan.

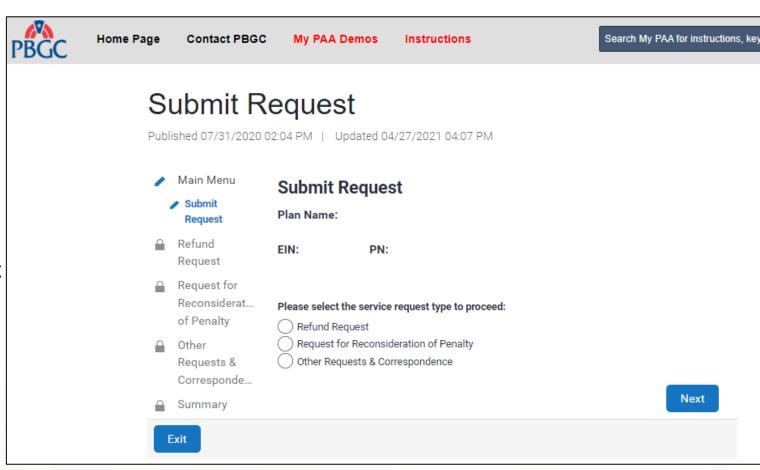




Submit Request Page

Submit Service Request

- Select which type of service request you would like to submit:
 - Refund Request: If you have a credit/overpayment on a particular plan year and do not wish to use it as a credit towards premium amount due for the next plan year.
 - Request for Reconsideration of Penalty: If you have received a Statement of Account (SOA), and was charged penalty, you can contest the charges.
 - Other Requests & Correspondence: If you have received correspondence from the PBGC and would like further explanation or would simply like to respond.
- Once you have selected the appropriate request, click the "Next" button.

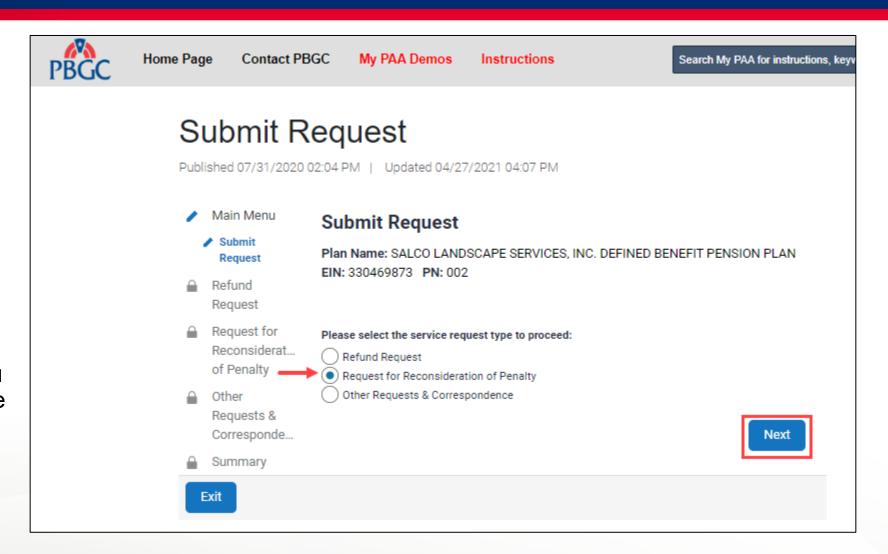




Submit Request Page

Request for Reconsideration of Penalty (RFR)

- Select the "Request for Reconsideration of Penalty" radio button and click on the "Next" button.
- will only be able to submit an RFR if there is penalty charged to a plan (i.e., reflected on the plan's Account History), and you should only submit an RFR once a Statement of Account (SOA) has been received by the plan.

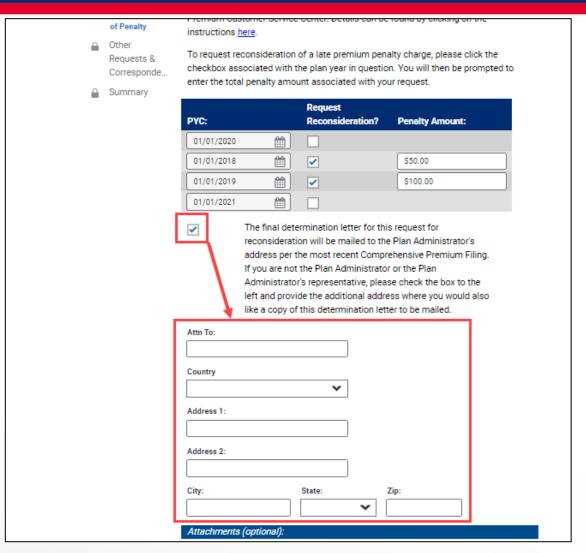




Submit Request Page

Mailing Address for Determination Letter

- PBGC will mail a formal determination letter to the mailing address of the Plan Administrator on file.
- If the requestor would like a copy of the determination letter sent to another mailing address, My PAA provides a section in the request interview to do so.
- Please ensure all information is reviewed and validated before proceeding in the request interview by clicking the "Next" button.

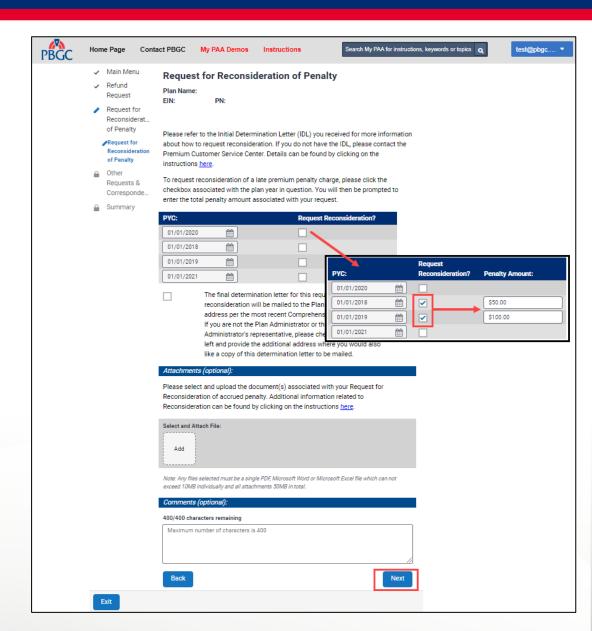




Submit Request Page

Request for Reconsideration of Penalty (RFR)

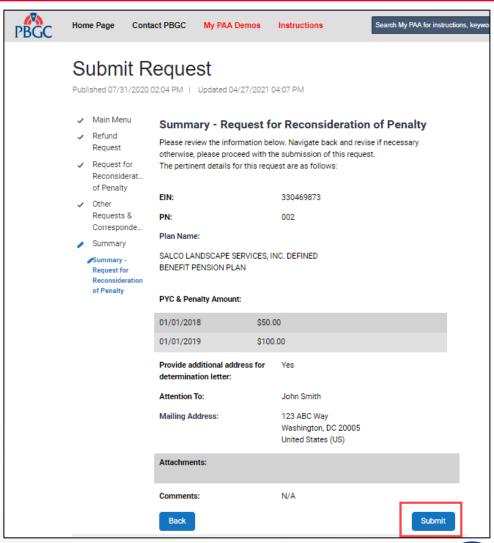
- My PAA will automatically display one, or all plan years that have been charged penalty, and are eligible for a RFR submission.
- Once you select the appropriate plan year, by clicking the "Request Reconsideration" checkbox, enter the amount of penalty you wish the PBGC to waive.
- You may also include attachments, which are optional.
 - PDF, Microsoft Word and Excel files are accepted.
 - Each file may not exceed 10MB.
 - All files total may not exceed 50MB.
- You may also include comments, which are optional, with your Refund Request.
 - Characters for the comments may not exceed the 400 limit.



Submit Request Page

Summary - Request for Reconsideration of Penalty (RFR)

- Before submission, please review all the items on the Summary Page to confirm the information is valid.
- If any changes must be made, please click the "Back" button to return to the previous pages.
- If the information is correct, click the "Submit" button to send the request to PBGC.





Submit Request Page

Confirmation

- Once the request has been successfully submitted, you will be able to track the request on the "Check Status of Request" Page from the Plan Details Page.
- If you have additional comments, you may also refer to your Account Activity History.
 - Please refer to our <u>How to View My</u> <u>PAA Account Activity History</u> Demo for more information.
- You may now continue with any further premium-related task for this plan by clicking on the "Back to Plan Details" button.

